



## VISA INFINITE KARTICA, PRVA METALNA KARTICA U SRBIJI — VAŠ KLJUČ ZA SVET PRIVILEGIJA

Prestižna Visa Infinite kartica uvodi Vas u svet brižljivo odabranih privilegija i pogodnosti — na putovanjima, kao i u svakodnevnom životu. Visa Infinite kartica kombinuje visoku funkcionalnost sa posebno osmišljenim povlasticama i ekskluzivnim ponudama.

## PLAĆANJA VISA INFINITE KARTICOM

Visa Infinite kartica Vam omogućava sigurna plaćanja na mnogobrojnim mestima u zemlji i inostranstvu, obeleženim Visa znakom. Dodatno, Infinite karticu možete koristiti i za podizanje gotovine u zemlji i inostranstvu, kao i za obavljanje transakcija na internetu. Najsavremenija beskontaktna čip tehnologija će Vam omogućiti sigurno plaćanje na prodajnim mestima širom sveta. Kada inicirate transakciju, dobićete push notifikaciju (3DS push notifikaciju) na Vaš mobilni uređaj putem aplikacije Moja mBanka, kojom ćete potvrditi ili odbiti transakciju. Ova metoda omogućava brzu i sigurnu verifikaciju Vaših online plaćanja. Takođe, u okviru opcije „Token“ u mobilnoj aplikaciji u sekciji „Pouzdana autentifikacija“ moguće je potvrditi zahtev za logovanje ili plaćanje. Plaćajte brzo i jednostavno na prodajnim mestima opremljenim beskontaktnom tehnologijom. Za transakcije do 6.000 RSD nije potrebno unositi PIN. Visina limita za beskontaktna plaćanja zavisi od zemlje u kojoj se transakcija obavlja i određuje se prema pravilima VISA kartičarske organizacije.



## VISA INFINITE CARD, THE FIRST METAL CARD IN SERBIA – YOUR KEY TO THE WORLD OF PRIVILEGEST

The prestigious Visa Infinite card draws you into a world of carefully selected privileges and benefits — during your travels, as well as in your everyday life. The Visa Infinite card combines high functionality with carefully selected benefits and exclusive offers.

## PAYING WITH THE VISA INFINITE CARD

The Visa Infinite card enables secure payments at many points of sale marked with the Visa sign, both in Serbia and abroad. In addition, you can use the Infinite card for drawing cash both in Serbia and abroad, as well as for performing transactions on the internet. The most up to date contactless chip technology will enable you secure payments at points of sale around the world. When you initiate a transaction, you will receive a push notification (3DS push notification) on your mobile device via the Moja mBanka application, by which you will confirm or deny the transaction. This method enables fast and secure verification of your online payments. Also, it is possible to confirm the request for login or payments within the “Token” option in the mobile application in the section “Reliable Authentication”. Pay quickly and easily at points of sale equipped with contactless technology. No PIN is needed for transactions below RSD 6,000. The limit for contactless payments depends on the country where the transaction is performed and it is determined according to the rules of VISA Inc.



## PRISTUP AERODROMSKIM LOŽAMA

Korišćenjem Infinite kartice, kao i Visa Airport Companion aplikacije, omogućen Vam je boravak na aerodromu bez stresa. Osetite komfor VIP loža u prijatnoj atmosferi, uz osveženje i relaksaciju.

Na raspolaganju Vam je preko 1.200 VIP salona na aerodromima širom sveta, u više od sto zemalja.

Za vlasnike Visa Infinite kartice ova usluga je besplatna, a pristup aerodromskim ložama omogućen je i za neograničen broj Vaših gostiju, čiji se ulazak u lože dodatno naplaćuje.

Kako biste u potpunosti iskoristili sve prednosti ove usluge preuzmite Visa Airport Companion aplikaciju sa Google Play ili Apple App Store ili posetite četbot VisaConcierge.

Android - Google Play



## ACCESS TO AIRPORT LOUNGES

Using your Visa Infinite card, as well as the Visa Airport Companion app, makes your time at the airport stress-free – feel the comfort of VIP lounges in an agreeable setting, with refreshments and relaxation.

More than 1,200 VIP lounges are at your disposal worldwide, in more than one hundred countries.

This service is free of charge for you as the owner of the Visa Infinite card. Access to airport lounges is also available for an unlimited number of your guests and their entry is charged additionally.

In order to make use of all the benefits of this service, we recommend that you download the Visa Airport Companion smartphone app from Google Play or Apple App Store, or visit the VisaConcierge chatbot.

Apple - App Store



## PUTNO OSIGURANJE

Uz Visa Infinite karticu možete da se opustite i posvetite onome što je važno, a brigu o sigurnosti prepustite nama. Za put bez brige, važno je da znate da ste u inostranstvu osigurani Vi, kao korisnik Visa Infinite kartice, supružnik i deca do navršениh 19 godina, odnosno do navršениh 26 godina ukoliko se nalaze na redovnim studijama i ukoliko zajedno borave u inostranstvu sa Vama.

Osiguranje važi za sva putovanja u ukupnom trajanju od maksimalno 90 dana u toku jedne godine. O detaljima u vezi sa putnim osiguranjem informišite se kod svog privatnog bankara.

## OSTALA OSIGURANJA UZ INFINITE KARTICU

Uz Vašu Visa Infinite karticu, obezbeđen Vam je i specijalan paket osiguranja za slučajeve neovlašćenog korišćenja kartice i mobilnog telefona, kao i osiguranja usled gubitka i kašnjenja prtljaga i leta. O detaljima u vezi sa dodatnim osiguranjima, informišite se kod svog privatnog bankara.



## TRAVEL INSURANCE

With the Visa Infinite card, you can relax and devote your time to what is important to you, leaving security issues to us. For a carefree trip, it is important to know that, as a user of the Visa Infinite card, you are insured, as well as your spouse and children up to the age of 19, or 26 in case they are students and are staying abroad together with you. The insurance is valid for all trips in the total duration of up to a maximum of 90 days within one year. Please contact your Private Banker for more details regarding travel insurance.

## OTHER INSURANCE PACKAGES WITH THE INFINITE CARD

With your Visa Infinite card, a special insurance package is provided for you in case of unauthorized usage of your card and mobile phone, as well as insurance due to lost or delayed luggage or flight. Please contact your Private Banker for more details regarding additional insurance packages.



## KONSIJERŽ USLUGA

Vaš lični asistent, onda kad Vam zatreba. Konsijerž usluga, koju Vam pruža Visa, može Vam pomoći pri organizaciji raznih događaja i putovanja, rezervisanja ekskluzivnih restorana, hotela i još mnogo toga. Konsijerž usluga je besplatna, a troškove kupovine zatraženih proizvoda ili usluga možete plaćati bilo kojom platnom karticom. Konsijerž uslugu možete da koristite putem Vajbera. Ukoliko želite Konsijerž uslugu, možete kontaktirati 24 časa dnevno, 7 dana u nedelji, direktno na broj telefona 0800 812177 ili putem imejla na: [Visa@concierge.link](mailto:Visa@concierge.link)



## CONCIERGE SERVICE

Your personal assistant, whenever you need one. The concierge service can help you when you need to organize various events and trips, book exclusive restaurants, hotels and much more. It is free of charge and you can cover the purchase expenses for the desired products or services with any payment card. The Chat Concierge application is at your disposal through Viber. You can contact the Concierge Service 24 hours a day, 7 days a week and also directly at the phone number 0800 812177 or via the e-mail address: [Visa@concierge.link](mailto:Visa@concierge.link)



## PROGRAM POGODNOSTI I POPUSTA

Učinite svoje putovanje ili kupovinu nezaboravnom!

Garantovano najbolje cene, VIP tretman, uključen doručak za dvoje i vaučer za hranu i piće, samo su neke od pogodnosti koje možete ostvariti registracijom na sajtu Luxury Hotels and Luxury Resorts | Visa Luxury Hotel Collection ([visaluxuryhotels.com](https://visaluxuryhotels.com)) i plaćanjem Visa Infinite karticom u više od 900 najprestižnijih hotela na svetu.

Visa Infinite kartica Vam otvara vrata bogatog programa popusta i pogodnosti. Kako biste u potpunosti iskoristili potencijal svoje Visa Infinite kartice, preporučujemo Vam da preuzmete VISA EXPLORE smartfon aplikaciju sa Google Play ili Apple App Store. Program Visa Svet Pogodnosti — posebne ponude, popusti i pogodnosti kod lokalnih i međunarodnih partnera možete pronaći na sledećem linku: Visa ponude i dobiti | VISA

Na ovom linku naći ćete uvek ažurne informacije i sve ponude za korisnike Premium proizvoda: Visa Privileges | Visa



## BENEFIT AND DISCOUNT PROGRAM

Make your trip or shopping unforgettable!

The best prices guaranteed, VIP treatment, including breakfast for two and vouchers for food and beverages — these are just some of the benefits you are entitled to by registering at the website Luxury Hotels and Luxury Resorts | Visa Luxury Hotel Collection ([visaluxuryhotels.com](https://visaluxuryhotels.com)) and paying with the Visa Infinite card in more than 900 of the most prestigious hotels in the world. The Visa Infinite card opens up to you the world of a rich program of benefits and discounts.

In order to make full use of the potential of your Visa Infinite card, we recommend that you download the VISA EXPLORE smartphone application from the Google Play or Apple App Store.

The Visa world of benefits program — you can find out all about special offers, discounts and benefits at local and international partners via the following link: [Visa offers and discounts](#) | VISA Regularly updated information and all offers for Premium product users are available here: [Visa Privileges](#) | Visa

## „SPEED PASS“ — BRZI PROLAZ NA AERODROMIMA

Visa Infinite kartica Vam obezbeđuje 25% popusta za korišćenje usluge „brzi prolaz“ na više od 270 aerodroma širom sveta. Brzi ček-in i pasoška kontrola, prioritet u redu za šalter, kao i organizacija transfera do željene lokacije, samo su neke od pogodnosti koje možete ostvariti kroz ovu uslugu. Više informacija o ovoj usluzi i pogodnostima koje možete ostvariti uz Infinite karticu, možete naći na: <https://yqnowgroup.com/>

## “SPEED PASS” — THE FAST LANE AT AIRPORTS

The Visa Infinite card enables a 25% discount for using the “fast lane” service at more than 270 airports around the world. Fast check-in and passport control, priority in queuing, as well as organizing transfer to your desired location — these are just some of the benefits you can make use of through this service. More information concerning this service and the benefits you can realize with the Infinite card can be found at: <https://yqnowgroup.com/>



## KONTAKT CENTAR PRIVATNOG BANKARSTVA

Gde god da se nađete, računajte na našu podršku sa posebno obezbeđenim brojem telefona +381 11 220 8000. Prijavite lako eventualni gubitak ili krađu Vaše kartice i ona će biti blokirana odmah, a u bilo koje doba dana jednim pozivom možete dobiti informacije o stanju na računu Vaše kartice. Kontakt centar Privatnog bankarstva Vam je na raspolaganju 24 časa dnevno, 7 dana u nedelji.

## PRIVATE BANKING CONTACT CENTER

Wherever you are, you can count on our support with a specially dedicated phone number +381 11 220 8000. You can report the loss or theft of your card and it will be blocked immediately, and just one phone call is enough for you to receive information on your card's account balance. The Private Banking Contact Center is at your disposal 24 hours a day, 7 days a week.

Private Banking Department  
Odeljenje za Privatno bankarstvo  
Raiffeisen banka a.d. Beograd  
Telefon/phone: 011/ 3202-700  
Imejl/e-mail:  
[privatno\\_bankarstvo@raiffeisen-bank.rs](mailto:privatno_bankarstvo@raiffeisen-bank.rs)  
[premium@raiffeisenbank.rs](mailto:premium@raiffeisenbank.rs)